

PRIVACY POLICY

1. GENERAL

Purpose

This privacy policy is to tell you about the information collected by the Airway Medical English website.

Personal data is required to enable you to purchase our products or use our services. Please be aware that we are unable to sell you any product without processing the data required to do so.

We also seek to know the interest level in the products on this website and discover any improvements that can be made.

Minors

People under 18 years old may use this website for accessing the free material. However, the products for sale are not intended for non-professionals, nor for people hoping to enter a medical career who have not yet finished their secondary education.

Any purchase that a person aged 17 might nonetheless make, should not be without the consent of a parent/guardian. If such a purchase takes place, we request that the parent/guardian should be the person making the financial transaction required. That same responsible person should also be willing to provide oversight, with a listening ear, so as to give the sensitive input of life experience, where required, to help the student contextualise and process the course content.

Controller

Airway Medical English is the data controller in relation to the data that is collected to operate the services provided by this website. External services used by Airway Medical English have their own Privacy Policy. These services include PayPal and Specialist Language Courses Ltd. Please refer to the relevant websites for information on the data they collect.

Our Contact Details

Any questions or complaints should be directed to:

renton@airway-medical-english.com

Your Contact Details

If your contact details change during the time you are taking a course with us, please inform us of the change via email: renton@airway-medical-english.com

UK Data Collection Regulator

Contact the Information Commissioner's Office via www.ico.org.ukp

2. DATA COLLECTED

This is about the data we use to provide our service to you, as requested by you.

Not included here is anonymous data, which is data with the identity removed. Anonymous data helps us to understand better the interest level for our products. It is also known as Aggregated Data.

Data we collect and use include the following types:

- Your identity, particularly first name, last name and username.
- Your necessary contact details. This includes your e-mail address and billing address. Your payment card details pass through this website to PayPal during the time of your purchase.
- Financial and Transaction Data is required to enable you to make a purchase. Airway Medical English is using PayPal services for these transactions.
- Your purchase. We record what product or service you purchased from this website.
- Technical data is collected automatically to ensure a good internet connection and a proper interaction between computer. E.g. IP address and operating system.
- Time zone data helps us understand which regions our website visitors live in so that we can serve you better.

Who accesses the data collected by Airway Medical English

Your teacher/ trainer

Keeping your Personal Information secure

Airway Medical English takes care to keep the information you provide safe and secure.

Internet Security

Please be aware that it is not possible to give a 100% guarantee that transmission of data over the internet is completely secure. We are unable to take responsibility for the security of any data while it is transmitted over the internet from you to us or from us to you.

London, UK

11th May 2023

renton@airway-medical-english.com