

AIRWAY MEDICAL ENGLISH

TERMS & CONDITIONS

This policy tells you about the Terms and Conditions under which you may use the website, products, and services of **Airway Medical English**.

Definitions

Purchases are payments:

- for courses produced by **Airway Medical English**
- for external courses sold by **Airway Medical English**, such as those provided by **Specialist Language Courses Ltd** (hereafter also 'SLC').
- for tutoring/ teaching online by **Airway Medical English**, with or without a course.

Materials are courses and other items available for purchase on the **Airway Medical English** website.

Client The person who made the booking, or the person in whose name a booking has been made is called the client. If that booking has been made in the name of one person for more than one person, the person in whose name the booking has been made is considered to be our client.

Student In the Terms & Conditions of **Airway Medical English**, the word 'student' applies to the person taking the course or receiving online tutoring sessions. In the SLC references, the word client is used to describe the student.

Force Majeure Events Applying the term to the sole trader business of **Airway Medical English**, one or more 'Force Majeure Events' would be:

- Events that prevented, hindered, or delayed **Airway Medical English** from performing its contractual obligations.
- Happenings in which the event or the inability to perform contractual obligations was beyond the control of **Airway Medical English**.
- Circumstances in which there were no reasonable steps that **Airway Medical English** could have taken to avoid the event or the consequences of the event.

Based on explanations presented under

<https://www.ashurst.com/en/news-and-insights/legal-updates/quickguide---force-majeure-under-common-law/>

(Website consulted 11th March 2023).

ONLINE ENGLISH COURSES AND ASSESSMENTS

Purchases of Online English courses from **Airway Medical English** are of items from two sources:

1. Online courses produced by Specialist Language Courses Ltd (SLC) that are for sale on the Airway Medical English website

It is a privilege for renton@airway-medical-english.com to be working as an English language tutor with the excellent SLC course material. These courses are run on the 'SLC Campus' website. It is therefore advisable that you take a few minutes to familiarise yourself with the SLC Terms and Conditions:

<https://specialistlanguagecourses.com/terms-and-conditions/>

The sale SLC courses must have permission from SLC. Tutoring using SLC courses must be approved by SLC. It requires evidence of the approved training to teach English to speakers of other languages.

2. Online teaching materials produced by Airway Medical English and advertised on the Airway Medical English website.

Airway Medical English products, both free and paid, are designed to:

- **personalise** learning.
- **accelerate** learning.

This goal of personalised, accelerated learning applies to *Medical English* and to your *general English*. While we pursue this goal for every student, we offer no guarantee this will be achieved with every student.

COMPARISON OF TERMS AND CONDITIONS (T&Cs)

This relates to a comparing the T&Cs of SLC that apply to SLC course work (which is sold on the **Airway Medical English** website), with the T&Cs that apply to the tutoring and online teaching materials of **Airway Medical English**.

Please read the Terms and Conditions of the Specialist Language Courses (SLC) available on <https://specialistlanguagecourses.com/terms-and-conditions/>

Note:

COURSES: The SLC courses sold by **Airway Medical English** take place on the 'SLC Campus' website.

TUTORING: All online tutoring purchased on the **Airway Medical English** website will be provided by Dr Renton Perry. This includes tutoring for the SLC online courses if these courses have been purchased on the **Airway Medical English** website. The tutoring for SLC courses takes place on the 'SLC Campus'. As tutoring by **Airway Medical English** is independently arranged, it does not directly relate to the SLC courses Terms and Conditions. The differences are outline under 'Tutoring' below.

The following charts clarifies the Terms and Conditions used by **Airway Medical English**. All SLC Terms and Conditions are found under the link: [SLC Terms and Conditions](#)

COURSES

Specific Terms and Conditions	COURSES using Specialist Language Courses (SLC) material	COURSES produced by Airway Medical English
<p>Copyright and intellectual property rights</p>	<p>SLC Terms and Conditions</p>	<p>1. Website Use All information on the Website is either owned by Airway Medical English or licensed to Airway Medical English. For this reason, the information and other content present on the Website, including graphics, text, images, software, and other material, fall under copyright protection and design rights. This means that any unauthorised use of the material on this website is likely to violate the intellectual and property rights of Airway Medical English or the licensing companies.</p> <p>Therefore,</p> <ul style="list-style-type: none"> • if you make any copy of the material on the Airway Medical English website for your own personal use, then this must contain the copyright sign and any notices that are present with the original material. • the material on the Airway Medical English is copyright, it is therefore not to be sold, nor is it to be changed to make it yours, nor used in a business endeavour or for public viewing. • any use of the website, logo or material without permission is a violation of the rights of the owners of the material and of their rights to their Intellectual Property. • because all the data on the Airway Medical English belongs to the specific owners of that material, any unauthorised

		changes to this website and related database and server information is illegal.
Course updates	SLC Terms and Conditions	Airway Medical English reserves the right to update its teaching material.
Licence for personal use	SLC Terms and Conditions	<p>Free Material</p> <p>Any quotes taken from material produced by Airway Medical English must be referenced by a link in which the website name of airway-medical-english.com must be clearly visible.</p> <p>It is not permissible to publish the teaching material for use on another website without permission.</p> <p>Free material on the Airway Medical English material may be distributed to students or friends as <i>printed material</i>, but the website www.airway-medical-english.com must be clearly visible.</p> <p>Purchased Material</p> <p>Purchased material that has been bought on the Airway Medical English website may not be reproduced or shared. This includes the Specialist Language Courses (see SLC T&Cs)</p> <p>You may save a downloaded copy of purchased material produced by Airway Medical English for your own use only.</p>
Course delivery	SLC Terms and Conditions , <p>The SLC code to start the purchased lessons will be provided to the student by Airway Medical English. - Any extended access to the course must be requested, for a fee, from SLC via Airway Medical English. The cost of this extension must be carried by the student.</p>	<p>Short courses and other material produced by Airway Medical English (either free or payable) are not on the SLC system. They are either downloadable from the Airway Medical English website or are accessed on https://www.clozetesting.com</p>

<p>Website</p>	<p>SLC Terms and Conditions</p>	<p>Liability and website material</p> <p>Airway Medical English may have some mistakes in the material provided. Use of the material is at your own risk. We do not guarantee perfection. We will, however, be very happy to make changes where you find any errors. Please write to renton@airway-medical-english.com with your findings. Thank you.</p> <p>In view of our awareness of the possibility of website errors, server problems, hackers and viruses and Force Majeure Events (see definition above), Airway Medical English does not provide a warranty for continuity of service. Airway Medical English will also not be liable to give monetary compensation for any losses and inconveniences from these causes. We will, however, be thankful if you inform us of problems. We will endeavour to assist completion of lessons and online tutoring, particularly those that are provided directly by Airway Medical English, if or as soon as that becomes possible.</p>
<p>Links to other websites</p>	<p>SLC Terms and Conditions</p>	<p>Links provided on Airway Medical English to other webpages of other websites are presented as a helpful source of information to our website users, but this does not mean that we approve or support all the material found on that linked website.</p>

TUTORING (online live feedback, teaching, and advice) – see next page

TUTOR-LED ONLINE COURSES OR ASSESSMENTS	TUTORING OR ASSESSMENT by Airway Medical English
<p>Closed group, one-to-one teaching, and speaking assessments</p>	<p>It is the responsibility of Airway Medical English (not SLC) to provide the teaching or speaking assessments for the students who purchase them on the Airway Medical English website. This includes any tutoring to accompany SLC courses, if these SLC courses are purchased on the Airway Medical English website.</p> <p>All tutoring lessons to accompany the SLC courses that are sold on Airway Medical English are provided by Dr Renton Perry, a retired NHS doctor and TEFL level 5 qualified English Language Teacher.</p> <p>All course work may be started immediately. With Airway Medical English the tutoring is paid separately to the course purchase. Several tutoring sessions may be paid for in one payment in the Online Shop (one, two, three, five or ten sessions). Airway Medical English offers the possibility of 60 minutes sessions for SLC courses and 30-, or 60-minutes sessions for Airway Medical English Conversation Classes. The tutoring sessions may also be booked and paid for one at a time.</p> <p>Please note that, tutoring with Airway Medical English (via Zoom) can continue after a Specialist Language online Course has finished.</p> <p>An extension of the SLC online course itself requires an arrangement with SLC and if agreed by SLC, this requires an extra payment.</p> <p>Tutoring should be booked as soon as possible to ensure availability. Tutoring slots are visible on the Airway Medical English website. Please consider your time zone difference before booking. Please also spread your tutoring through an SLC course. Do not leave this till the end of the course.</p>
<p>Lateness</p>	<p>For any Tutoring or Conversation Class, your Airway Medical English tutor will wait 15 minutes after the agreed start time of the lesson only. If the student arrives within this 15-minute wait, the remainder of the class time will be taught, but without adding extra time.</p> <p>If the tutor is late for the class or there are technical problems, the tutor will make up for the time at the end of the lesson, or at a time agreed with the student. The tutor will attempt to inform the student of any expected delay to the start of the lesson..</p>
<p>Postponing a lesson or assessment, or 'no show'</p>	<p>1. A minimum of 24 HOURS' notice* is required to postpone and re-book a lesson or an assessment *PLEASE SEND AN EMAIL to the teacher at renton@airway-medical-english.com. Do not try re-book until the teacher has answered your email.</p> <p>2a) If your notice is given late (less than 24 HOURS before the lesson) or</p>

	<p>2b) If you don't appear online for a booked lesson ('no show'), then the following rules apply. The first time this happens: Send the teacher an email a new appointment will be arranged for you at half-price (50%) of the value of that lesson. From the second time this happens and every time after that: Please email communication regarding your cancellation/ missed lesson. Replacement lessons can be purchased at the online shop at the full price (100%). Airway Medical English does not give refunds for missed lessons.</p> <p>3. If the teacher needs to rebook a lesson, notice should be given in plenty of time</p> <p>3a) If the teacher's notice is sent less than 24 hours before the lesson, or</p> <p>3b) if the teacher is not present for the lesson, you will be asked to rebook that lesson for another time and an extra lesson will be given for free.</p>
Teacher absence	If the tutor is sick on the day of the lesson, he will arrange a re-scheduling of the lesson.
Technical specifications	<p>For Airway Medical English tutoring for the courses provided on the SLC Campus technology, the Airway Medical English encourages students to obtain good quality technology for best results (see SLC Terms and Conditions)</p> <p>For tutoring provided solely by Airway Medical English (not using the SLC Campus lessons and technology), I am willing to meet the possibilities available to the student. Video call options available are Zoom (preferred), Skype, Whatsapp and Google Meet.</p>

GENERAL

Regarding COURSES by Specialist Language Courses (SLC) sold on airway-medical-english.com	Terms and Conditions and notes
Disclaimer	SLC Terms and Conditions
Technical failures	SLC Terms and Conditions
Alterations by SLC	SLC Terms and Conditions
Alterations requested by the client/ student regarding a recently purchased product	Please inform Airway Medical English immediately by email: renton@airway-medical-english.com

Limitations of liability	SLC Terms and Conditions
Choice of law	SLC Terms and Conditions

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Update: 3rd July 2023 *'Postponing a lesson or assessment or 'no show' re-written.*